

CHRIS VAN HOLLEN
MARYLAND

SH-110 HART SENATE OFFICE BUILDING
WASHINGTON DC 20510
OFFICE (202) 224-4854
FAX (202) 228-0629

United States Senate

COMMITTEES
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FORESTRY

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BUDGET COMMITTEE

November 28, 2017

[REDACTED]

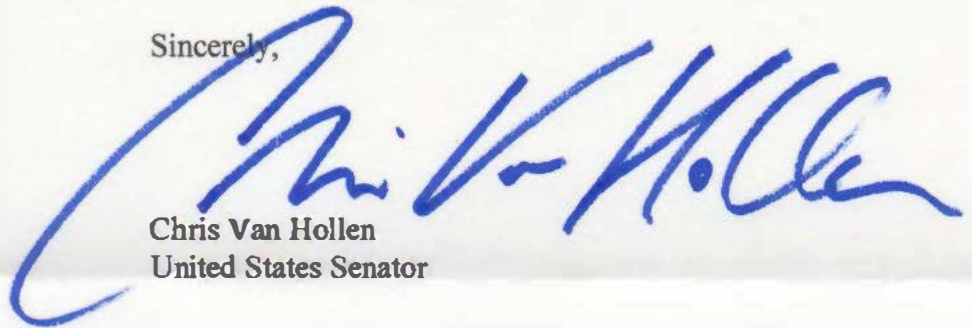
Dear [REDACTED]

I am writing to give you an update regarding your request for assistance with the United States Secret Service.

According to the enclosed letter, my inquiry on your behalf has been forwarded to the United States Secret Service Office of Professional Responsibility for further review. I will contact that office for an update.

If you have any questions, please contact Naki Frierson of my staff at (301) 545-1500 or at naki_frierson@vanhollen.senate.gov.

Sincerely,



Chris Van Hollen
United States Senator

CVH/nf

STATE OFFICES

ROCKVILLE OFFICE
111 ROCKVILLE PIKE
SUITE 960
ROCKVILLE, MD 20850
PHONE (301) 545 1500
FAX (301) 545 1512

ANNAPOLIS OFFICE
60 WEST STREET
SUITE 107
ANNAPOLIS, MD 21401
PHONE (410) 263 1325

CAMBRIDGE OFFICE
204 CEDAR STREET
SUITE 200C
CAMBRIDGE, MD 21613

BALTIMORE OFFICE
1900 NORTH HOWARD STREET
SUITE 100
BALTIMORE, MD 21218
PHONE (667) 212-4610
FAX (667) 212-4618

HAGERSTOWN OFFICE
32 WEST WASHINGTON STREET
SUITE 203
HAGERSTOWN, MD 21750
PHONE (301) 797 2826

LARGO OFFICE
1101 MERCANTILE LANE
SUITE 210
LARGO, MD 20774
PHONE (301) 322-6560



OFFICE OF INSPECTOR GENERAL
Department of Homeland Security

Washington, DC 20528 / www.oig.dhs.gov

November 24, 2017

The Honorable Chris Van Hollen
United States Senate
110 Hart Senate Office Building
Washington, DC 20510

Dear Senator Van Hollen:

On November 13, 2017, we received from Department of Homeland Security headquarters your May 31, 2017 correspondence regarding the concerns of your constituent, [REDACTED]. [REDACTED] seeks information about a complaint he filed with our office.

[REDACTED] submitted two complaints to the DHS OIG Hotline: one on April 27, 2017 and a second complaint on May 8, 2017. We reviewed his complaints and determined that the issues he raised would be more appropriately addressed by the United States Secret Service (USSS), Office of Professional Responsibility (OPR). At the time that we received [REDACTED] complaints, we attempted to refer them to USSS OPR. Upon receipt of your letter, however, we discovered that our referrals were made in error to an incorrect office within USSS. On November 14, 2017, we referred successfully both complaints to USSS OPR. Accordingly, our office will be taking no further action on the complaints. For information about how USSS handled [REDACTED] complaints following our referral, please contact them directly.

Sincerely,

Erica Paulson
Assistant Inspector General
for External Affairs

cc: United States Secret Service
Office of Congressional Affairs